

Phenomenex India celebrates 5 yrs

18 April 2016 | News | By BioSpectrum Bureau

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Phenomenex, founded in 1982 and headquartered in the United States, is a global technology leader committed to developing novel analytical chemistry solutions that solve the separation and purification challenges of researchers in pharmaceutical, industrial, clinical research, government and academic labs.

With over 700 employees in 16 companies around the world, three manufacturing sites located in the United States, and a network of 60 distributors, the company is able to serve tens of thousands of customers in over 100 countries each year.

Phenomenex India, located in Hyderabad, has delighted customers in the local scientific community since 2011.

The company houses a specially trained team of technical specialists, operations and marketing support, and a state-of-the-art delivery hub that maintains high stock levels of thousands of products to allow for faster deliveries throughout India.

In addition to a collection of award-winning products and technologies, 24/7 live assistance, hands-on training seminars, and a helpful technical support-based website, the team offers a refreshing and personalized customer experience unique to the industry.

As a result, the company has achieved a 98 percent customer satisfaction rate and shown record-breaking growth over the last five years, including a 15 percent growth in 2015 which doubled the industry average.

"I am so proud of our team and all of the incredible successes they have earned through hard work and perseverance," Phenomenex's president and CEO Mr Fasha Mahjoor remarks. "I am not surprised in the slightest, as the people who have been an integral part of the company since its beginning are outstanding leaders and team players with palpable camaraderie. This team has truly shown our customers what excellent technology, superior products and unparalleled service and support can be with fanatical attention to detail and a personalized approach to each customer need. The future of Phenomenex India is nothing short of brilliant."