

## LSPedia expands global presence with new office in Hyderabad, to serve pharma sector

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### To strengthen its footprint in India's thriving pharmaceutical industry



US-based LSPedia has announced the opening of its new office in Hyderabad, from January 2025. This strategic expansion supports the company's mission to serve international markets, scale customer service capabilities, and strengthen its footprint in India's thriving pharmaceutical industry.

The Hyderabad office will play a key role in LSPedia's global growth strategy, delivering service to customers in Bahrain, Bangladesh, Singapore, Switzerland, UK, and the balance of the EU. Providing around the clock support and maintaining its industry leading first-response times, the team will augment US-based support to ensure seamless customer service across all time zones.

The Hyderabad office will enable LSPedia to provide localised service to Indian Marketing Authorization Holders (MAHs) and Contract Manufacturing Organizations (CMOs). By offering the same trusted OneScan software relied upon by pharmaceutical companies globally, LSPedia will help Indian businesses streamline operations, ensure compliance, and grow global markets.

In addition to supporting Indian customers, the Hyderabad team will work closely with international clients offering implementation expertise, technical support, and accelerated resolution times. This expansion enhances LSPedia's ability to

serve global customers with tailored solutions and consistent service quality.

LSPedia's expansion highlights its commitment to improving pharmaceutical supply chain security and patient safety worldwide. The Hyderabad office reinforces its ability to partner with pharmaceutical companies across the globe, offering cutting-edge solutions and a local touch to tackle industry challenges with confidence.