

NABH and NATHEALTH collaborate to improve healthcare quality

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A website “Choose Safer Healthcare” launched serving as a comprehensive resource hub for patients and citizens



To promote and enhance patient safety and improving the healthcare quality, NATHEALTH, Healthcare Federation of India on the occasion of World Patient Safety Day (on 17 September) has signed a Memorandum of Understanding (MoU) with the National Accreditation Board for Hospitals and Healthcare Providers, a constituent Board of Quality Council of India, an autonomous body under Department for Promotion of Industry and Internal Trade (DPIIT), Ministry of Commerce and Industry, Government of India.

This collaborative endeavour marks a significant step towards reinforcing patient safety and quality healthcare across the nation.

The aim of this strategic partnership between the two prominent healthcare entities seeks to promote patient safety, enhance the quality of healthcare services, and drive positive changes in the healthcare ecosystem. By pooling their expertise and resources, these organisations aim to drive positive changes that have a lasting impact on the healthcare sector.

Under this partnership, NABH and NATHEALTH will collaborate on various initiatives, including joint initiatives to enhance patient safety and quality healthcare practices; jointly develop a white paper/ awareness module on patient safety outlining the best practices around consumer safety measures and conduct a series of expert sessions to disseminate this across healthcare caregivers and broader health system; jointly curate case studies, expert testimonials and scientific materials and raise awareness around patient safety in healthcare through patient facing communication campaigns; advocacy for policies

and measures that support and enhance patient-centric care; and institutionalise an annual patient experience award and recognise the best practices in patient safety across both public and private sectors.